



THE HOME
SPECIALISTS
ASSOCIATION



be inspired

AND BUY WITH CONFIDENCE.

You can buy your kitchen, bathroom, bedroom or home office with confidence from a Kbsa member

Look for the sign

- A personal design service offering innovative design solutions
- The widest choice of the best products, professionally installed
- Professional project management through all stages of the project
- Outstanding personal service for complete satisfaction
- Excellent value for money

KITCHENS ■ BATHROOMS ■ BEDROOMS ■ HOME OFFICES

Why use a Kbsa retailer?

High quality home improvement is a way to add value, space and comfort to your home. Hundreds of nationwide Kbsa kitchen, bathroom, bedroom and home office retailers are dedicated to upholding the Association's high standards of design, supply, installation and customer service. All provide information and advice that lets you make all the right decisions about your particular project.

How the Kbsa can help

The Kitchen Bathroom Bedroom Specialists Association (Kbsa) is made up of independent retailers and the industry's leading brands. All have a shared commitment to promoting professionalism in the industry.

To become a Kbsa retail member each company must

- ❑ Sign up to the Kbsa Code of Conduct.
- ❑ Meet and maintain the high standards set by the Kbsa.

Finding the right retailer for your project

Kbsa members can help you realise your dream of a new kitchen, bathroom, bedroom or home office and manage the process for you so you don't have to!

Kbsa local specialists will spend time learning all about your needs, hopes and wishes for your project and often work with architects'/builders' plans to ensure the space flows well.

Kbsa retailers enjoy spending time with their clients making sure that every detail is considered and met.

Before you decide on a retailer, it's a good idea to carry out a few key checks:

- ❑ **Make sure they have a showroom where you can inspect the quality of the product and installation.**
All Kbsa members must have a showroom.
- ❑ **Make sure they have a good track record of installations.**
All Kbsa members will have been in business for at least two years but the people who run them often have many more years of experience.
- ❑ **Make sure retailers are aware of current Building Regulations requirements for your project.**
All Kbsa members must be aware of the latest regulations and requirements.

Our Charter – customers know they can trust Kbsa

- ❑ Our members have a showroom so customers can see their craftsmanship on display, helping them make their choice.
- ❑ The information, drawings, plans, illustrations and quotations of Kbsa members will all be noted in detail, so there are no areas of confusion or contention.
- ❑ Kbsa members work with you to stay on time and budget. They offer ongoing support and deal with any issues professionally.
- ❑ Kbsa members communicate with you throughout the process, project managing each project to ensure their customers have complete peace of mind and achieve the quality design and results you are looking for.

Contact us

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